

# **EXHIBIT Y**

(Email thread with J. Farish, Nov. 2, 2011)

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**From:** Joyce Farish  
**To:** Lacy Brakefield; Jon Coon  
**Sent:** 11/2/2011 9:02:19 AM  
**Subject:** FW: Heidi Warrington  
**Attachments:** image002.png; Scan 001 (30).pdf

Lacy, Jon,

Don Wood and I discussed this claim and we certainly can see Jon's perspective on this. Don said that Donna Scott **took this file to Mr. Coleman and spent some time going over it with him (because Hawaii was involved)**. The file is at ASFO currently. Don will request the file and begin to look at it in depth. However, Donna Scott is out until 11/7. For this reason, it seems that the best idea would be for us to discuss this claim next week while Jon is here.

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**From:** Lacy Brakefield  
**Sent:** Tuesday, November 01, 2011 7:01 PM  
**To:** Joyce Farish  
**Subject:** Fwd: Heidi Warrington

Please look at this  
Sent from my Verizon Wireless 4GLTE smartphone

----- Forwarded message -----  
From: "Jon Coon" <jon.coon@colemanallied.com>  
To: "Lacy Brakefield" <lacy.brakefield@covan.com>  
Subject: Heidi Warrington  
Date: Tue, Nov 1, 2011 6:27 pm

Lacy,

This is a claim for \$ 21,882.03 against the Jessup office for missing items that they never had in their possession, I have explained this numerous times to Eagle adjustments since the day after delivery but it doesn't seem to get the appropriate attention because now **they want to charge the destination agent half of the missing items.**

Here are the Facts:

1. I was on this job and can account for 22 containers (I was on this job because you had informed me that this customer was a VIP.
2. **This shipment was witness reweighed at destination by a military inspector and is light by 1980 lbs after**

all 22 crates were delivered.

3. Steve Kovach was also on this job for its entirety.
4. This was a two day delivery. (12 crates delivered on day one, 10 crates delivered on day two).

How can the Jessup Service center be liable for 1900 lbs of missing furniture that was never delivered to them?

Shipment was reweighed at a CAT Scale.

This is a huge claim that cannot be absorbed by CA-31 without a certain loss on their P&L.

Can you please look at this and hopefully you can see that the destination agent should not absorb the cost for these missing items based on the information provided?

Thanks,

Jon

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**From:** Don Wood  
**Sent:** Friday, October 28, 2011 6:11 AM  
**To:** Donna Scott; Shannon Watkins  
**Cc:** Jon Coon  
**Subject:** FW: Heidi Warrington

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**From:** Jon Coon  
**Sent:** Thursday, October 27, 2011 2:30 PM  
**To:** Don Wood  
**Subject:** FW: Heidi Warrington

Don,

Can you assist with this please.

Jon

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**From:** Jon Coon  
**Sent:** Thursday, October 27, 2011 3:18 PM  
**To:** Donna Scott  
**Subject:** FW: Heidi Warrington

Donna,

This claim should not be charged to cams-31, they delivered all crates that were supposed to be delivered and this was witnessed by myself and a military inspector who also performed a witness reweigh and found that the shipment was lighter then the origin agent acknowledged at the time of pick up.

Cams-31 has been telling everyone this since the delivery took place.

I respectfully request that cams-31 be credited back and the origin agent absorb the claim due to the fact that they haven't sent the 1980 lbs that is missing from this shipment.

Please advise of the appropriate changes.

Thanks,

Jon Coon

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**From:** Tracie Kovach  
**Sent:** Thursday, October 27, 2011 2:24 PM  
**To:** Jon Coon  
**Subject:** Heidi Warrington

How can I dispute this?